



Privacy Policy

Effective Date: April 1, 2026

1. Introduction

Restoration Wellness of Idaho, LLC (“we,” “our,” or “us”) is committed to protecting the privacy and confidentiality of individuals who interact with our website and services. This Privacy Policy describes how we collect, use, disclose, and safeguard personal information, including Protected Health Information (PHI), in accordance with applicable federal and state laws, including the Health Insurance Portability and Accountability Act of 1996 (HIPAA), where applicable.

2. Information We Collect

a. General Personal Information

We may collect personal information including, but not limited to:

- Name
- Email address
- Phone number
- Information voluntarily submitted through forms, surveys, or communications

b. Protected Health Information (PHI)

If you engage in peer support or other wellness services, we may collect health-related information, including:

- Intake and assessment information
- Session notes and service documentation
- Communications related to services
- Any additional information you voluntarily provide relevant to your care

This information may constitute Protected Health Information (PHI) under HIPAA.

3. Use of Information

We use collected information for the following purposes:

- To provide peer support and wellness-related services
- To maintain appropriate documentation of services



- To communicate with you regarding services, scheduling, and updates
- To improve service delivery and user experience
- To comply with legal, regulatory, and program requirements, including Medicaid-related documentation where applicable

4. Disclosure of Information

We do not sell or rent personal information. Information may be disclosed under the following circumstances:

- With your written or documented consent
- For purposes of care coordination with other providers or agencies
- For billing, administrative, or program compliance purposes (including Medicaid, if applicable)
- As required by law, including but not limited to:
 - Mandatory reporting obligations (abuse, neglect, or exploitation)
 - Risk of serious harm to self or others
 - Court orders, subpoenas, or other legal processes

5. Electronic Communications and Risk

While we utilize reasonable safeguards, electronic communications such as email, text messaging, and online platforms may not be fully secure. By engaging in services or communicating electronically, you acknowledge and accept the potential risks associated with such communications.

6. Third-Party Services

We may utilize third-party platforms (such as electronic health record systems, scheduling tools, and email service providers) to facilitate services. These vendors are selected with consideration for security and confidentiality and are expected to maintain appropriate safeguards for any data they process.

7. Cookies and Analytics

Our website may use cookies and analytics tools to enhance user experience and evaluate website performance. Users may adjust browser settings to manage or disable cookies.

8. Security Measures

We implement administrative, technical, and physical safeguards designed to protect personal information and PHI from unauthorized access, use, or disclosure. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

9. Individual Rights



To the extent applicable under HIPAA and other laws, you may have the right to:

- Request access to your personal information or PHI
- Request corrections or amendments to your information
- Request restrictions on certain uses or disclosures
- Request confidential communications
- Withdraw consent for certain uses of information

Requests may be submitted in writing to the contact information below.

10. Data Retention

We retain personal and health-related information only as long as necessary to fulfill the purposes outlined in this policy and to comply with legal, regulatory, and program requirements.

11. Policy Updates

This Privacy Policy may be updated periodically. Updates will be posted on this page with a revised effective date. Continued use of services constitutes acknowledgment of any updates.

12. Contact Information

For questions, requests, or concerns regarding this Privacy Policy or your information, please contact:

 [**info@restorationwellnessofidaho.com**](mailto:info@restorationwellnessofidaho.com)

Restoration Wellness of Idaho, LLC